

The Positive Impact Of Shared Understanding On Your Organization



Global LeSS Conference 2024, Madrid



Who is this guy?

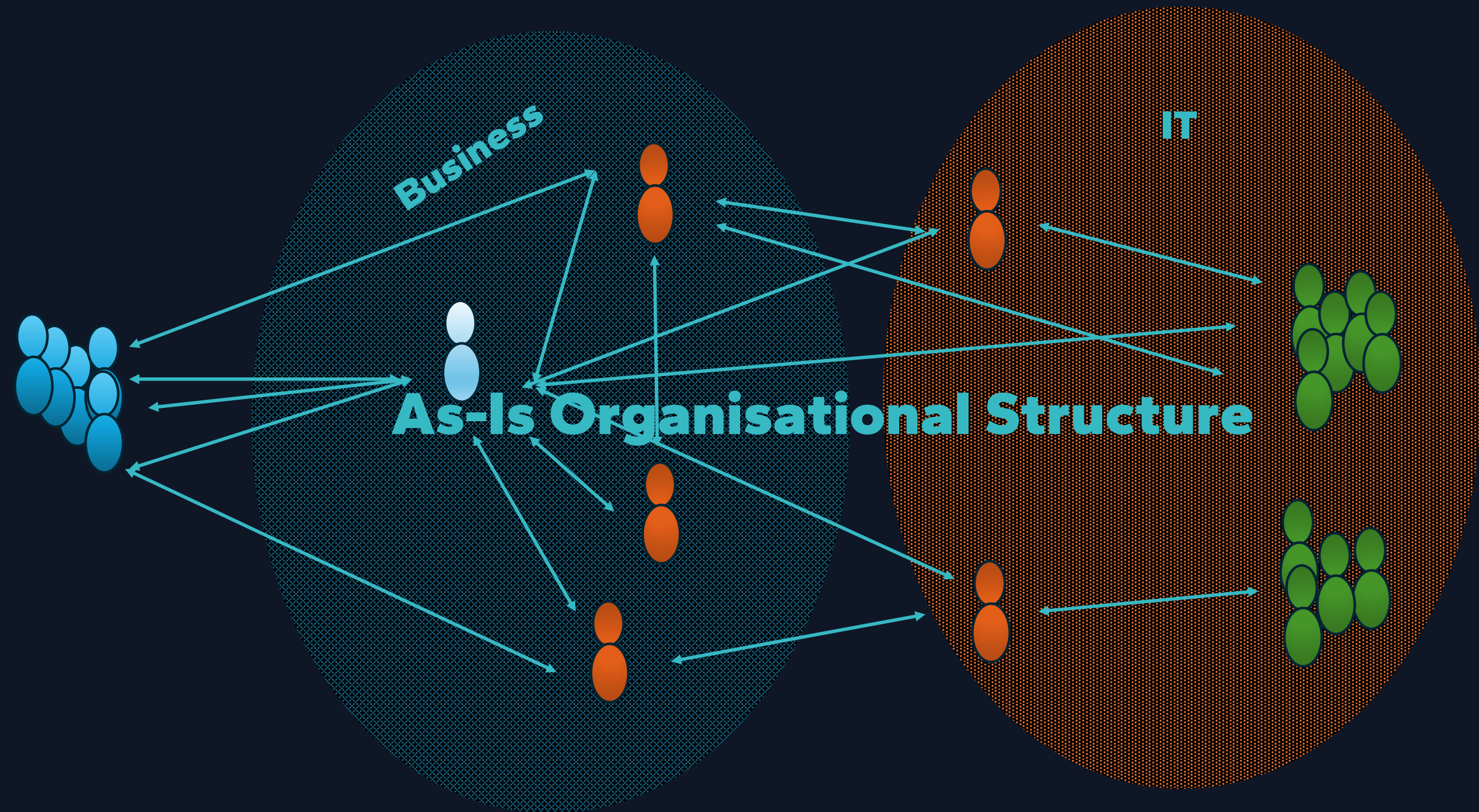


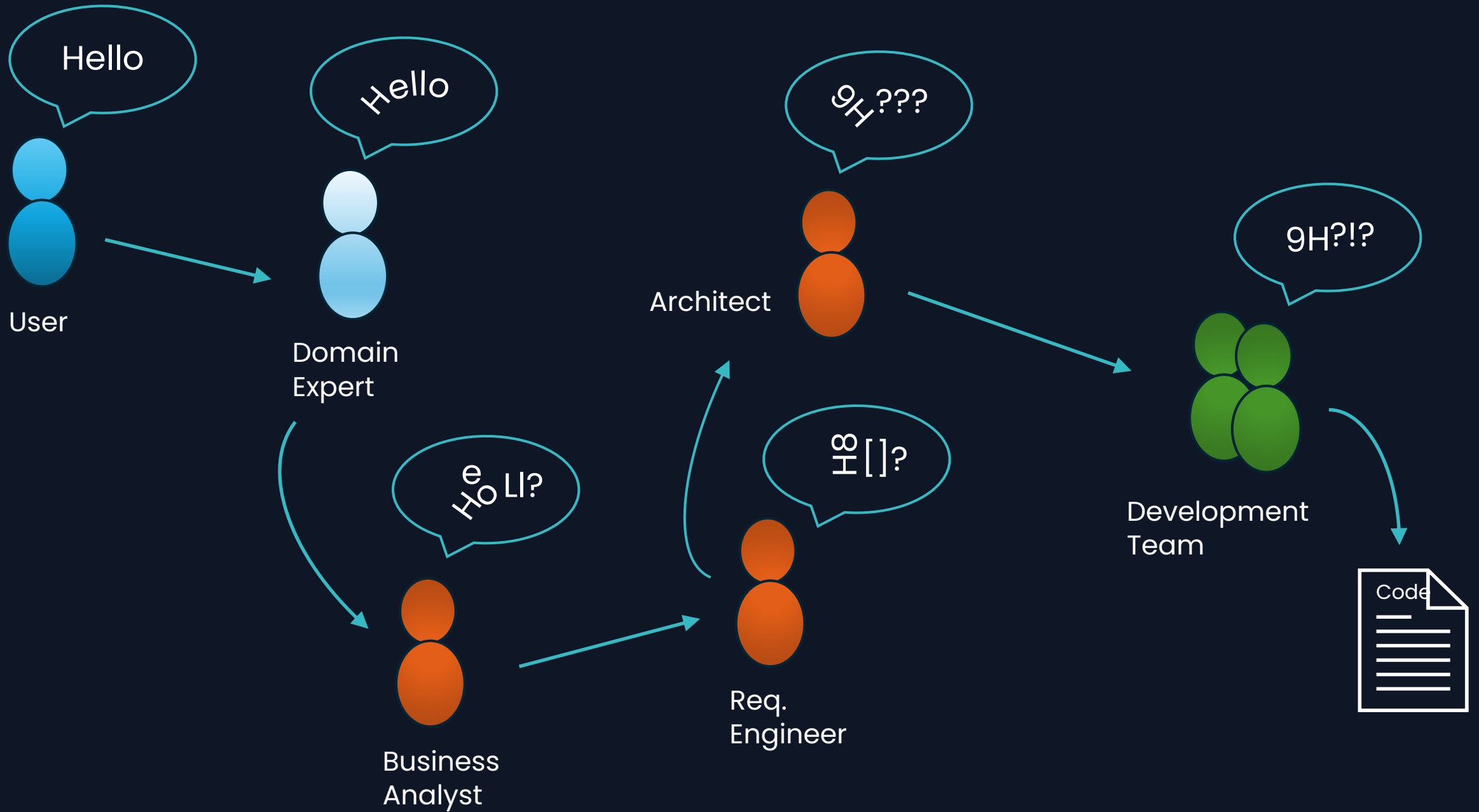


Friction losses

info: “Generally in an economic and figurative context“

description: "Frictional losses arise at interfaces of overall processes and procedures, but also when people work together (in a division of labor) when goods, services or information are not transferred optimally“





Causal Loop Diagrams

info: “We use causal loop diagrams to better recognize the dynamics of a system or an organization”

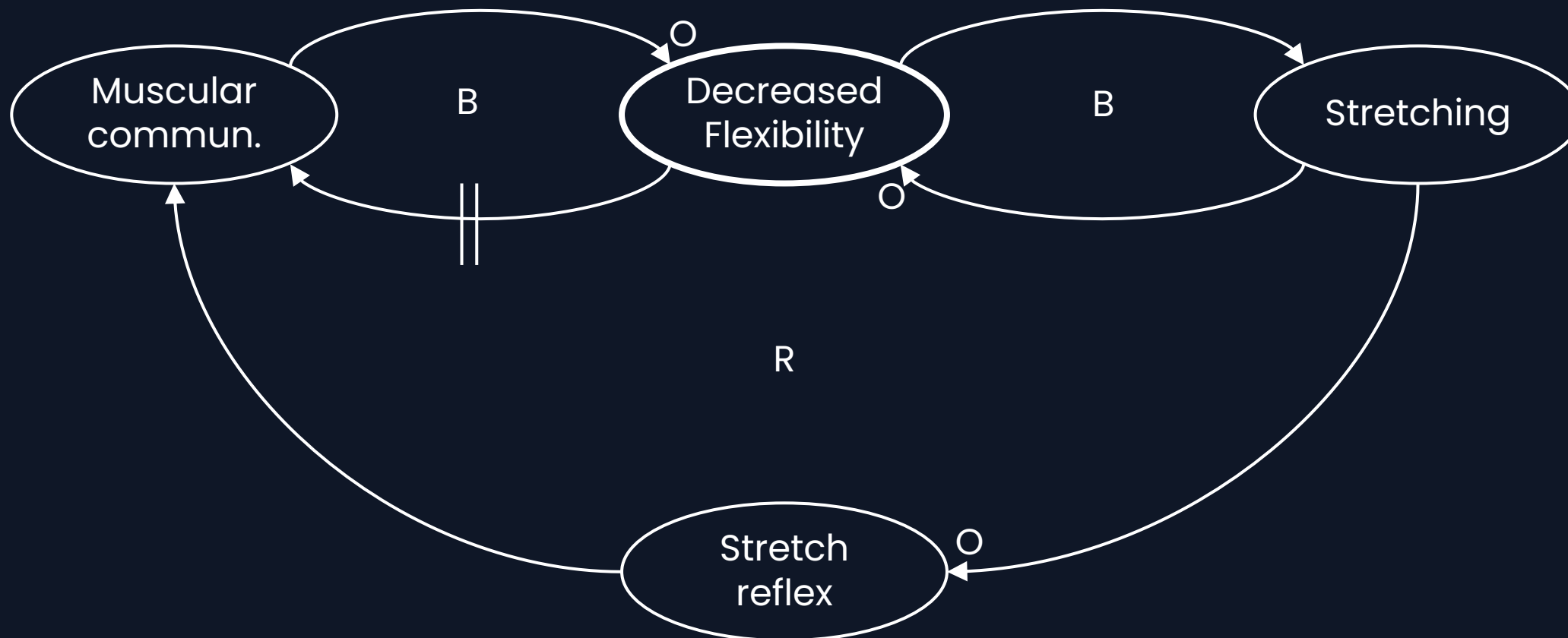
variables: “Can be increased or decreased”

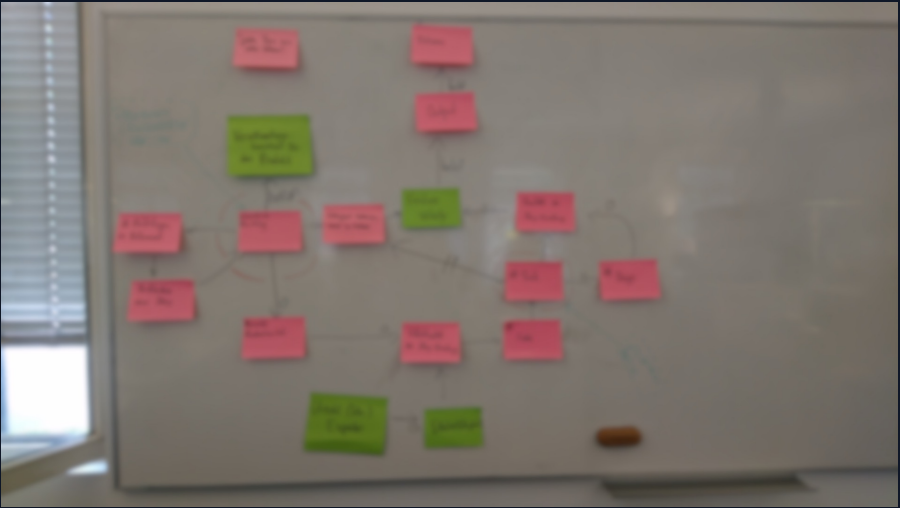
causal_relations: “When variables are dependend on each other”

opposing_effects: “When an increase or decrease causes the opposite effect for another variable”

delays: “A change of one aspect has an delayed effect”

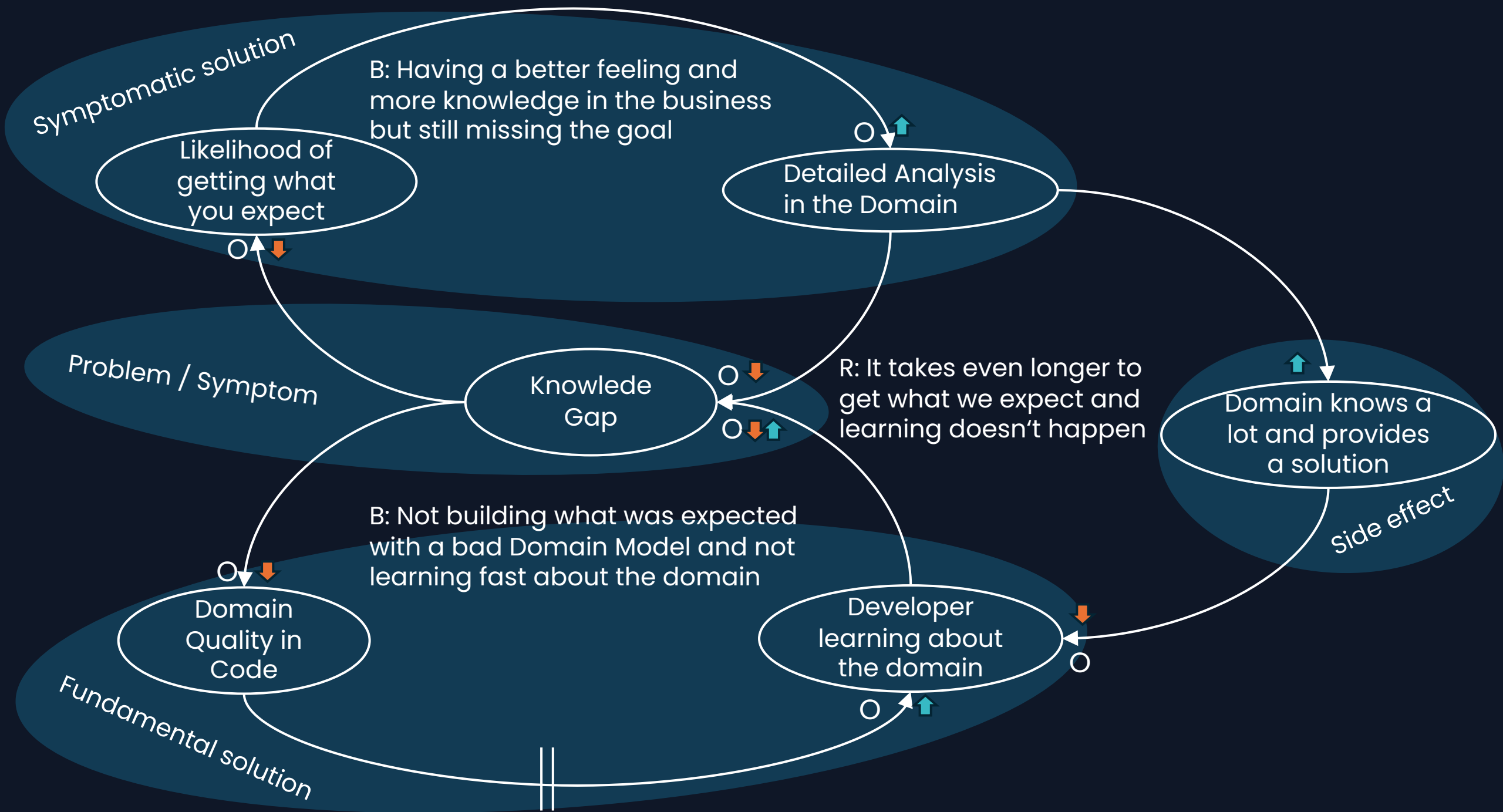
loops: “When variables are connected as a loop”

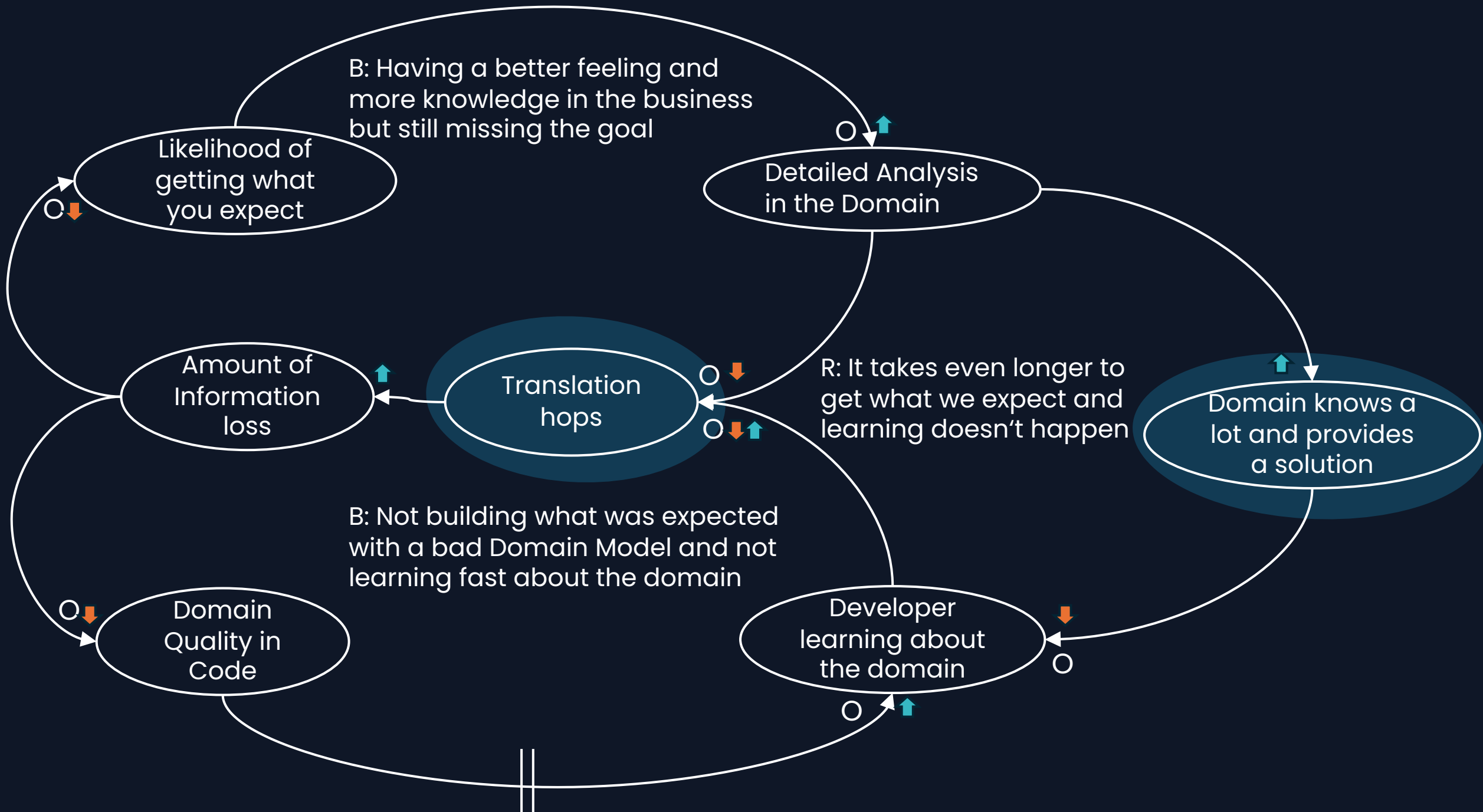




**“ALL MODELS ARE WRONG,
SOME ARE USEFUL”**

- George Box





**WRITTEN BACKLOG ITEMS
ARE NOT A PROBLEM – THEY
BECOME A PROBLEM WHEN
THEY ARE NOT THE RESULT OF
TEAM COLLABORATION**

Domain Storytelling

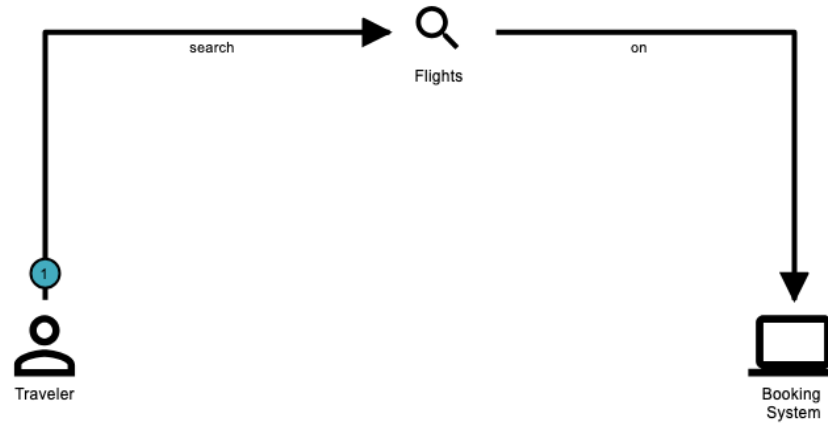
info: “A pictographic language and modeling technique from the field of collaborative modeling”

actors: “Domain Stories are told from an actor’s perspective.”

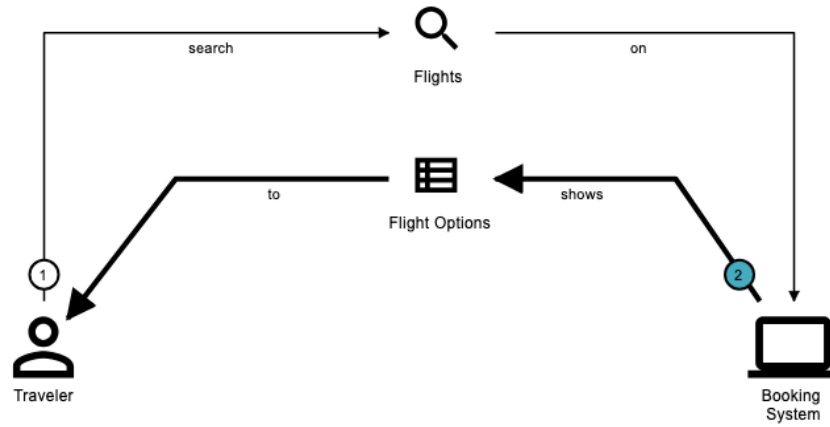
work objects: “Actors create, work with, and exchange work objects such as documents, physical things, and digital objects.”

activities: “The actor’s activities are the verbs of your domain”

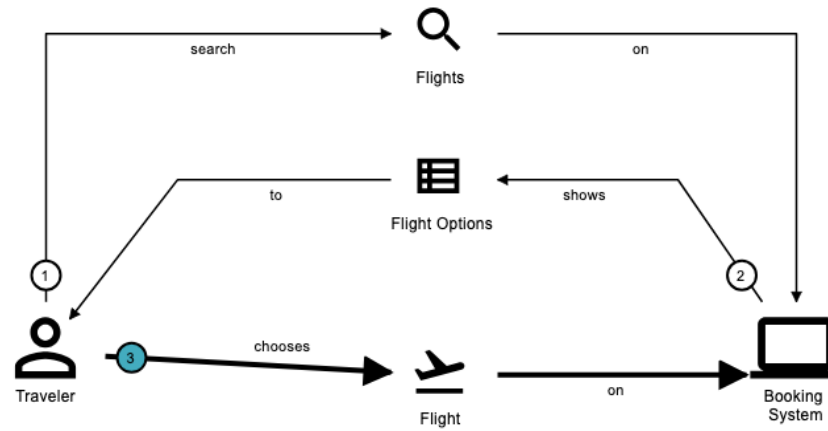
Assumption: Economy Class; Only hand luggage



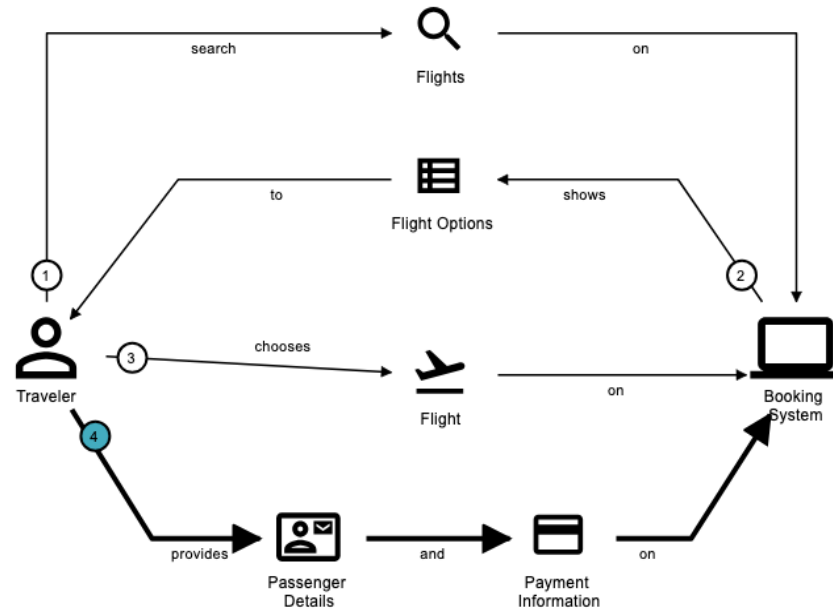
Assumption: Economy Class; Only hand luggage



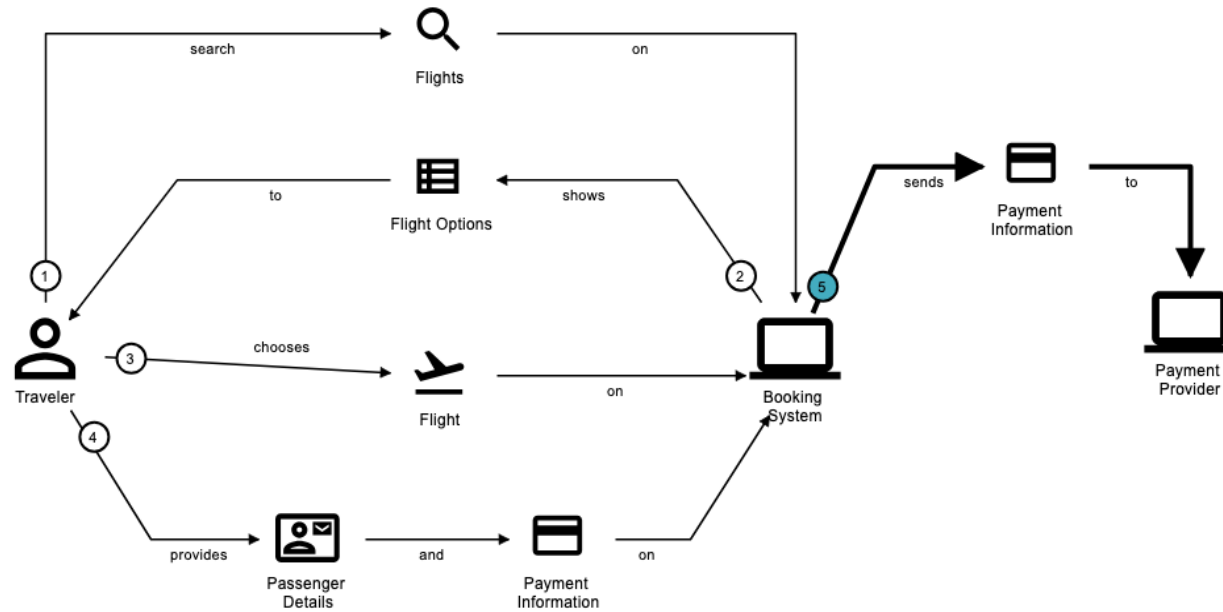
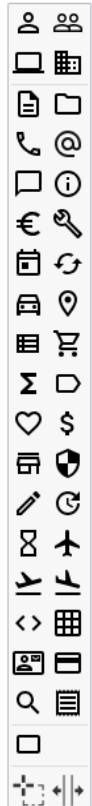
Assumption: Economy Class; Only hand luggage



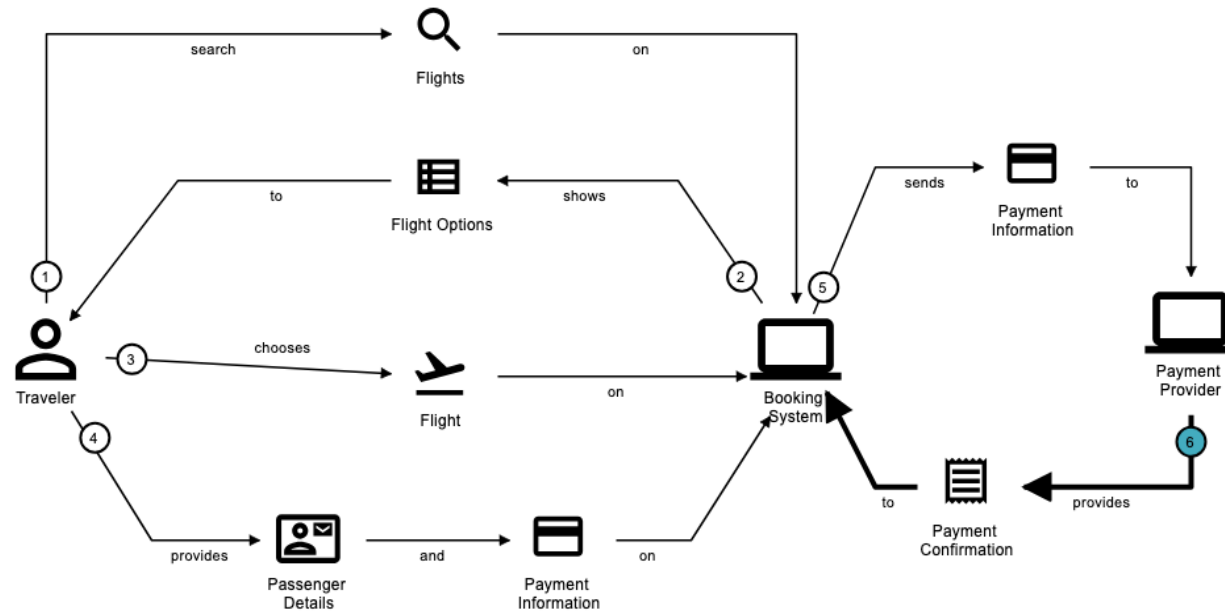
Assumption: Economy Class; Only hand luggage



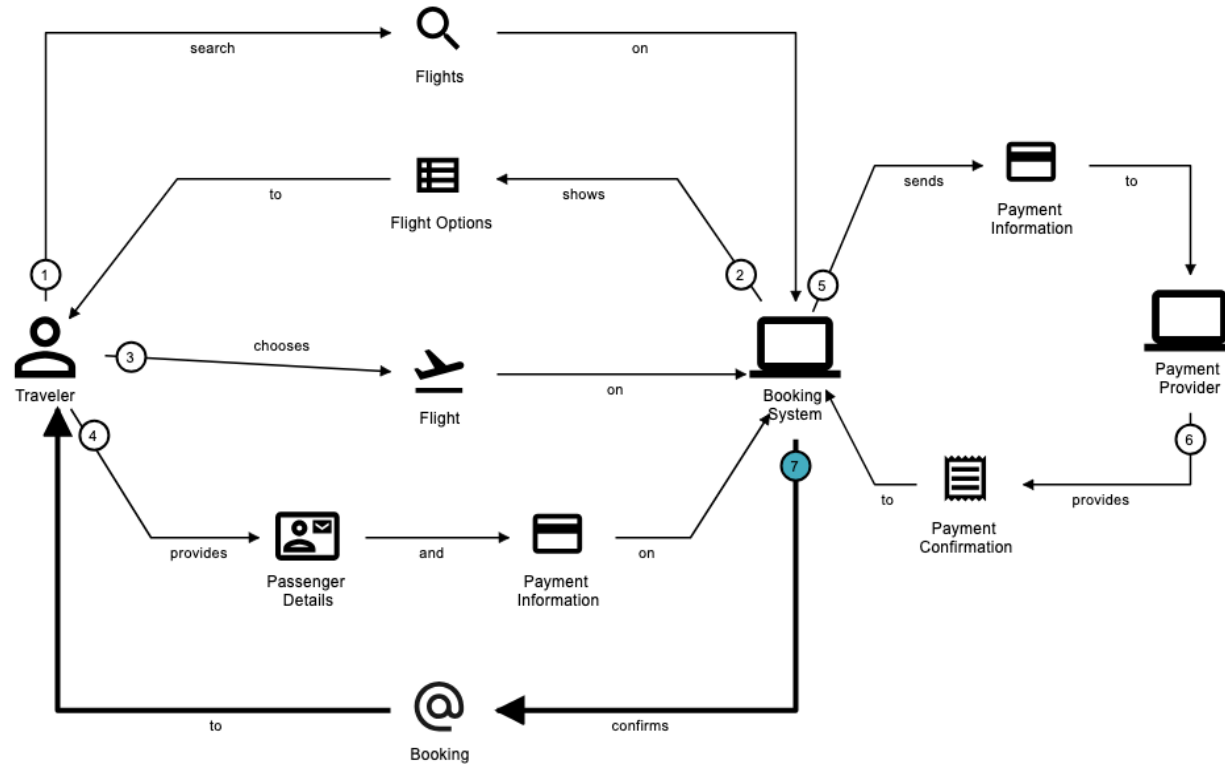
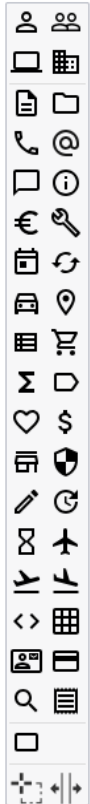
Assumption: Economy Class; Only hand luggage

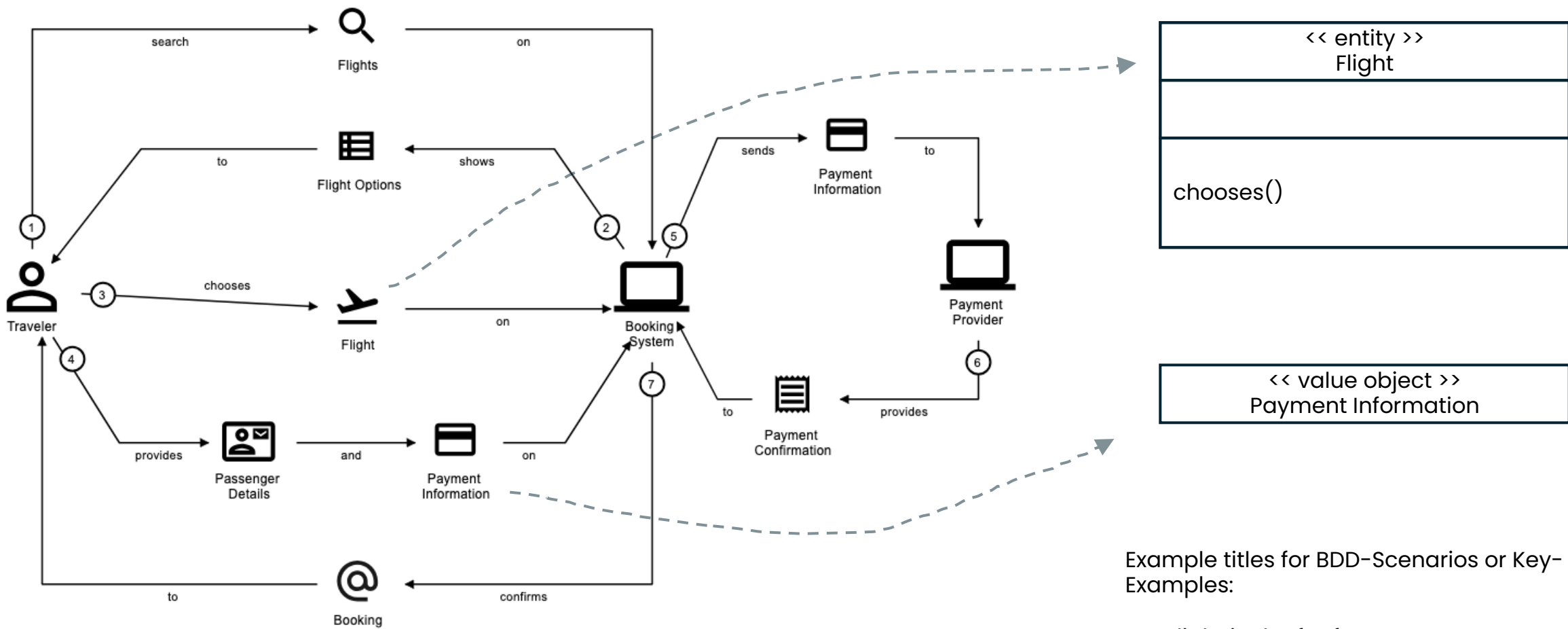


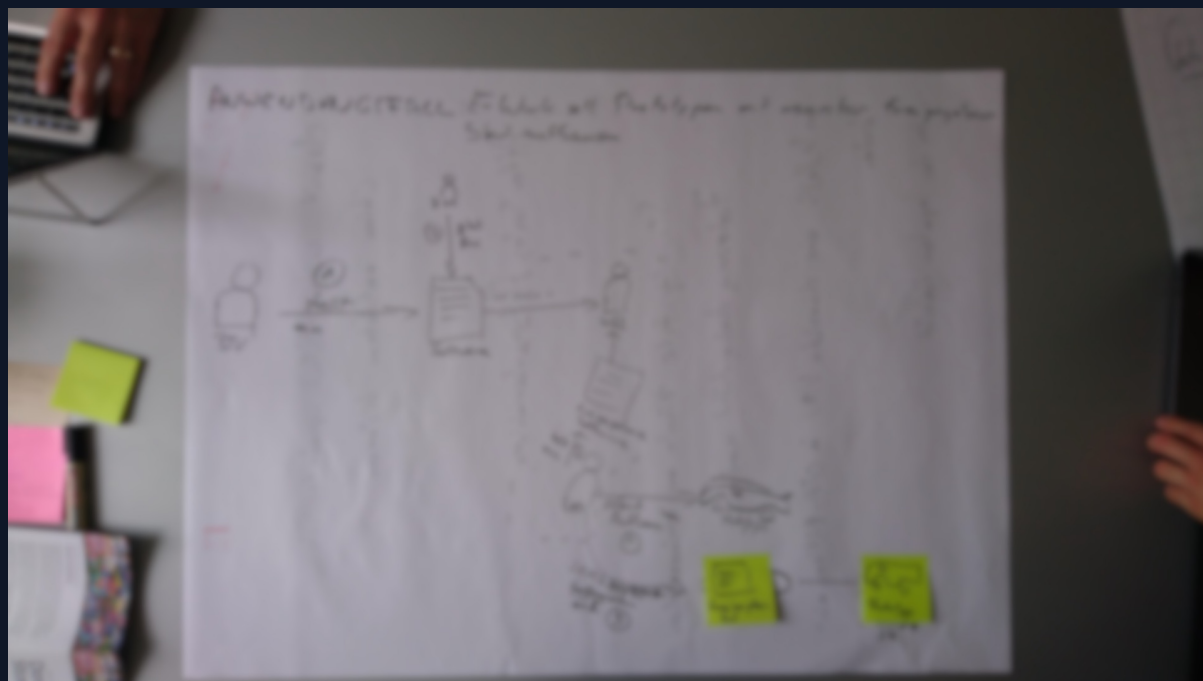
Assumption: Economy Class; Only hand luggage

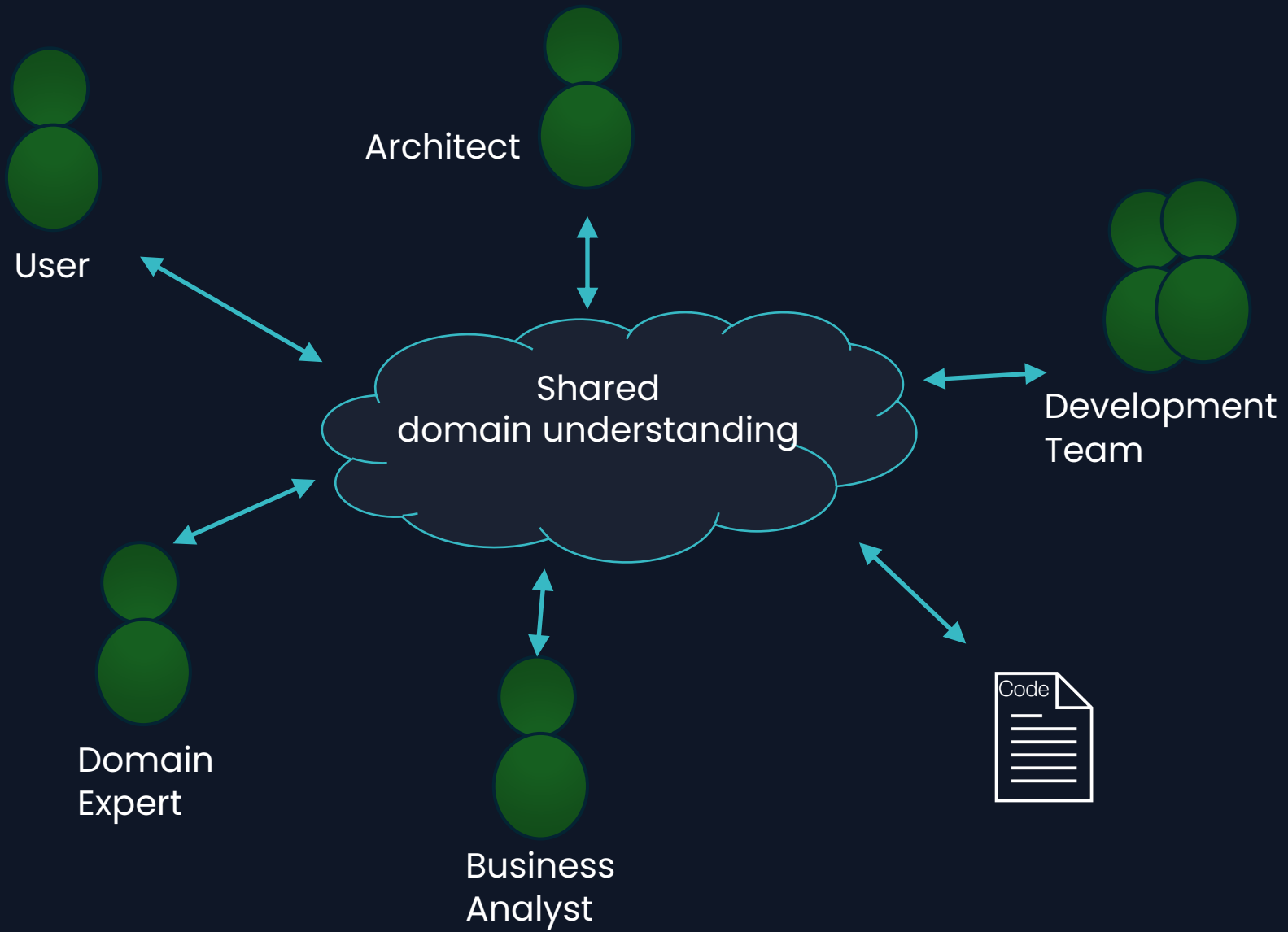


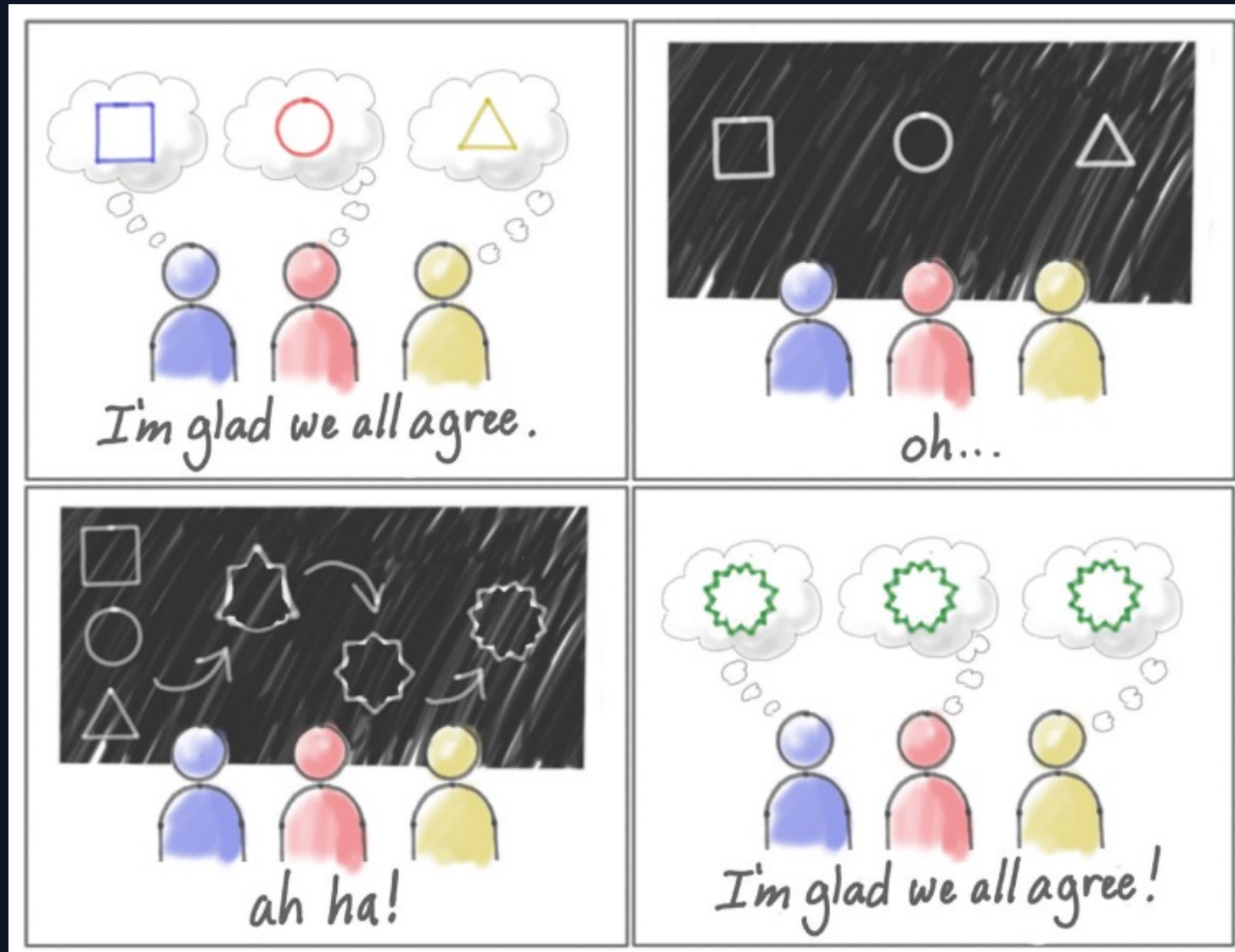
Assumption: Economy Class; Only hand luggage



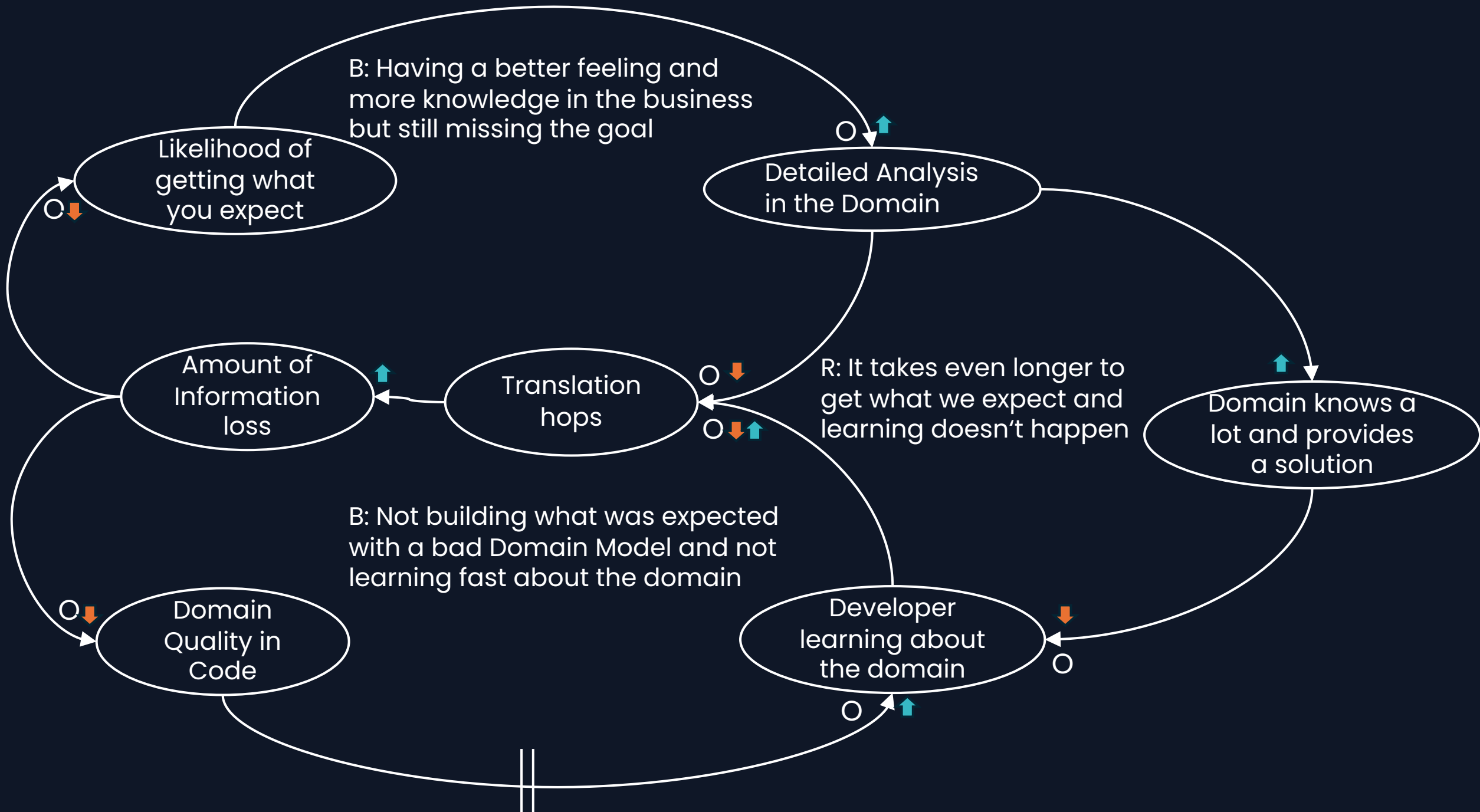


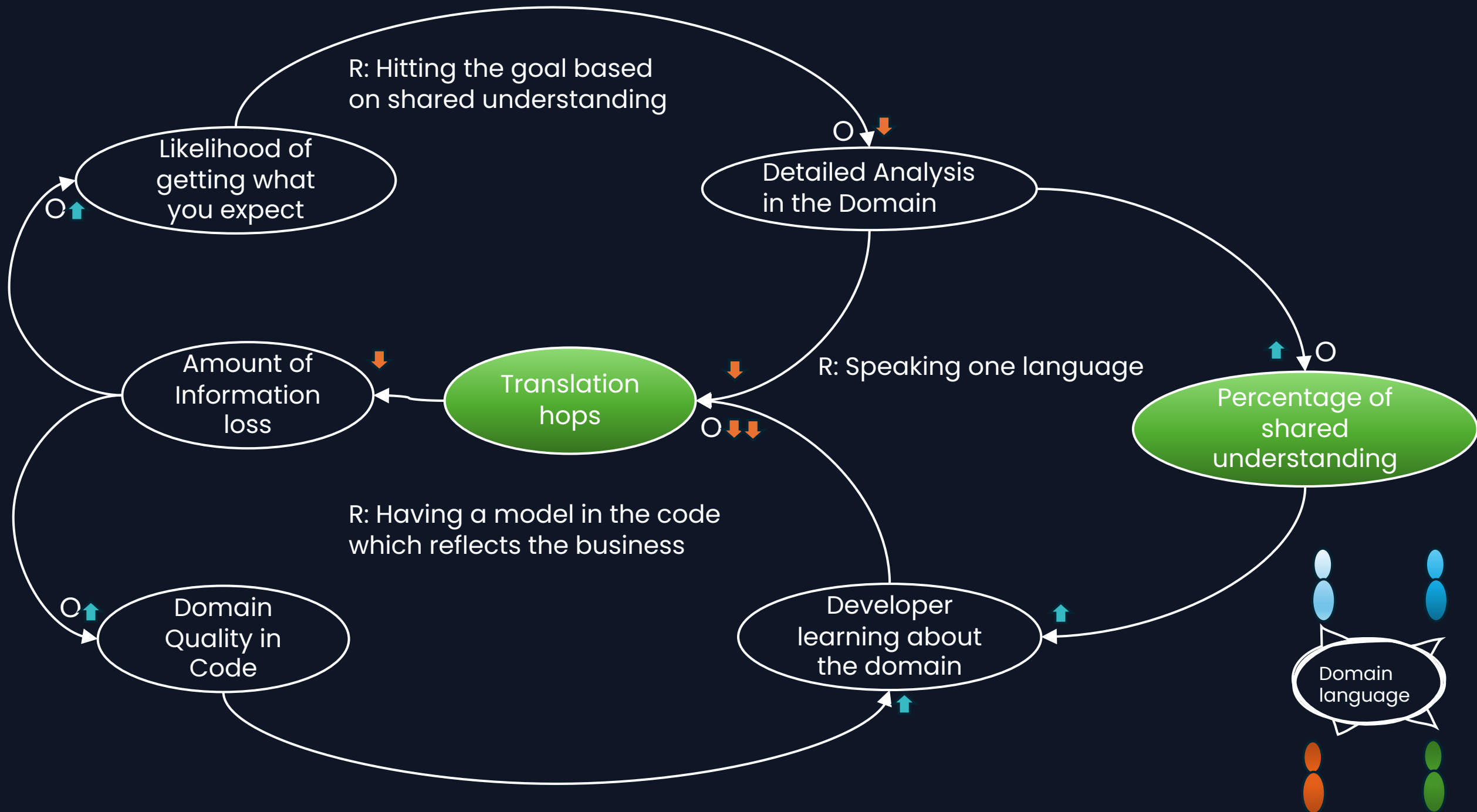


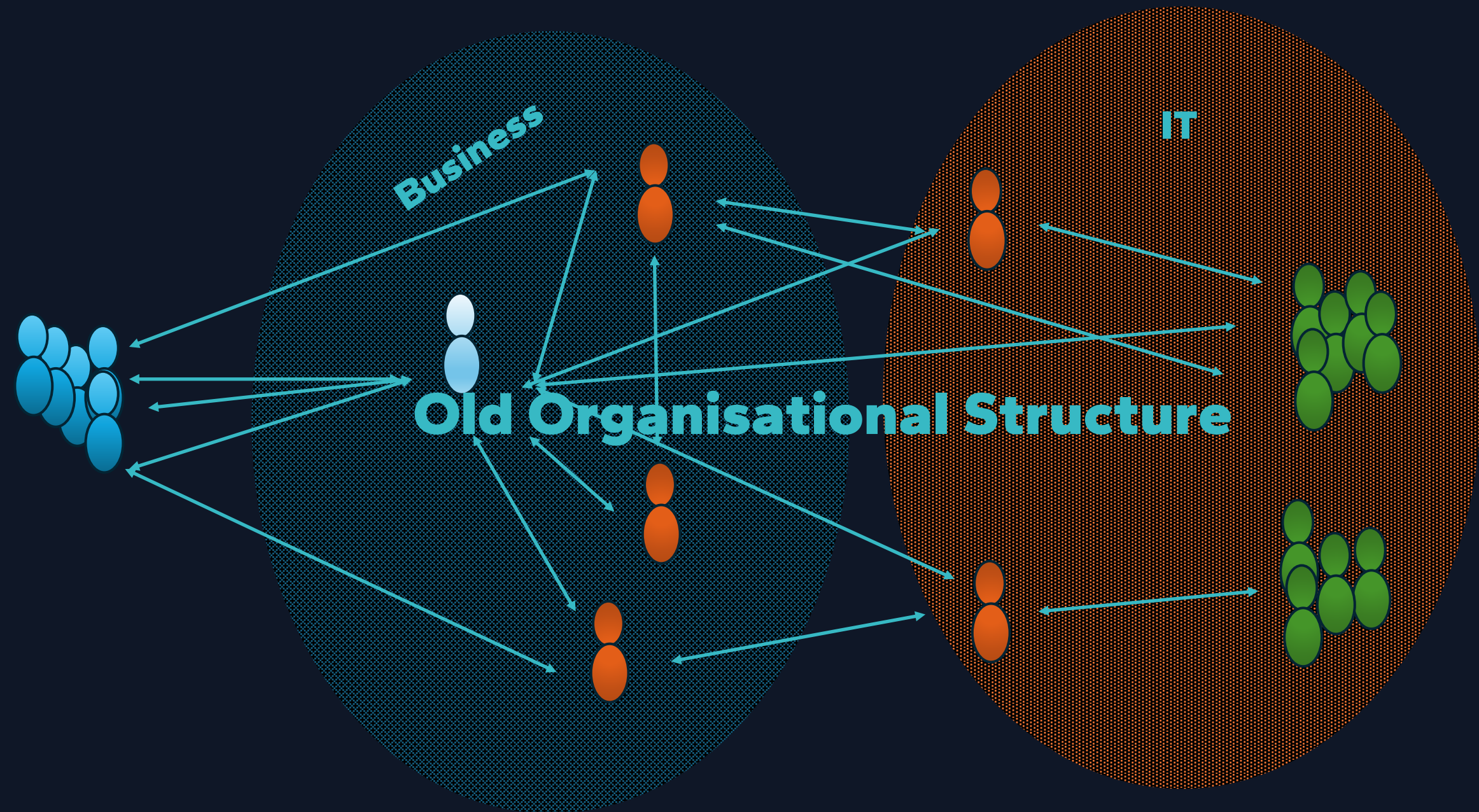


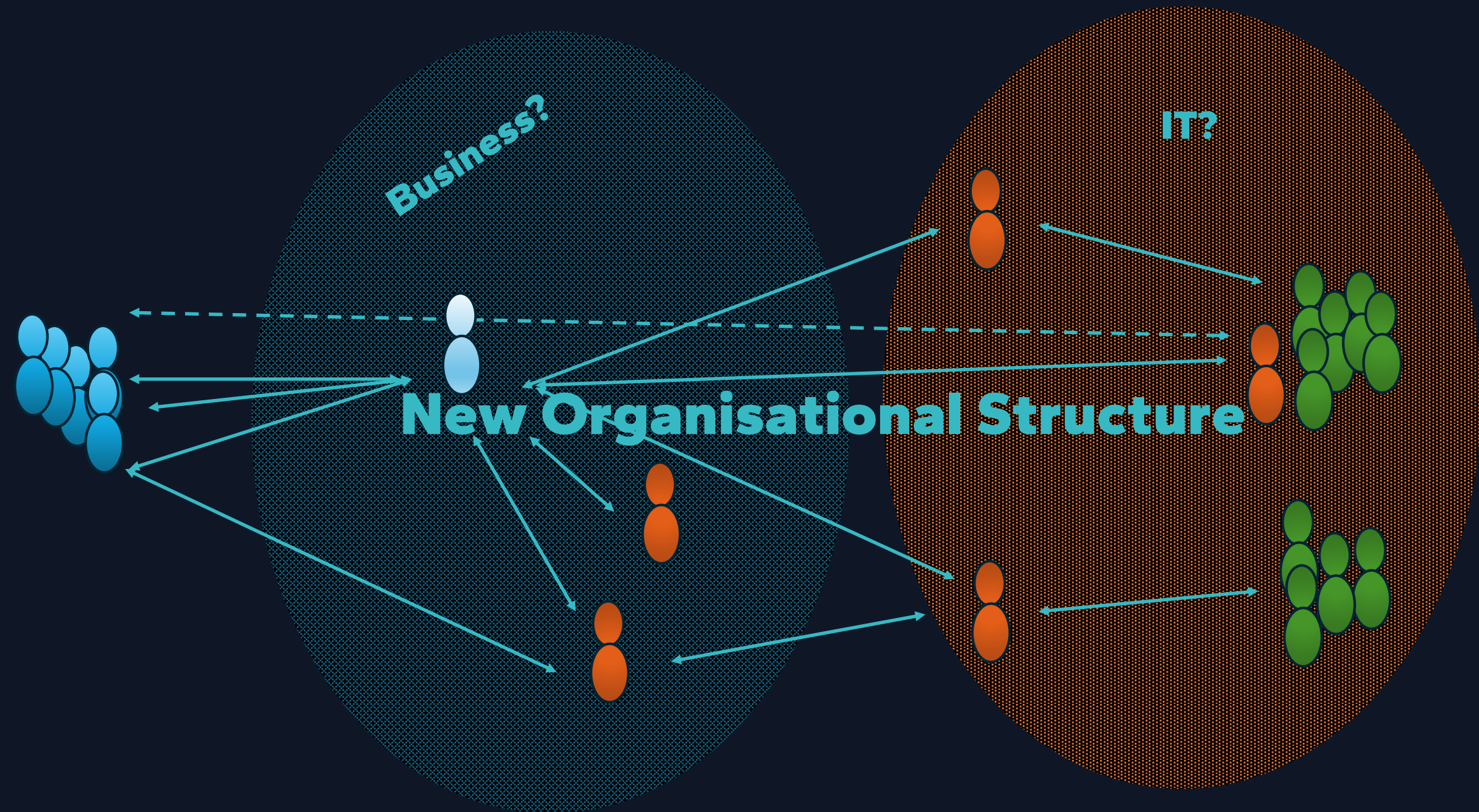


Jeff Patton – User Story Mapping









The solution comes from partnership rather than fingerpointing



– ITAMAR GILAD

Positive Impacts



More Business Value



Suitable Solution



Less Waste

How to start

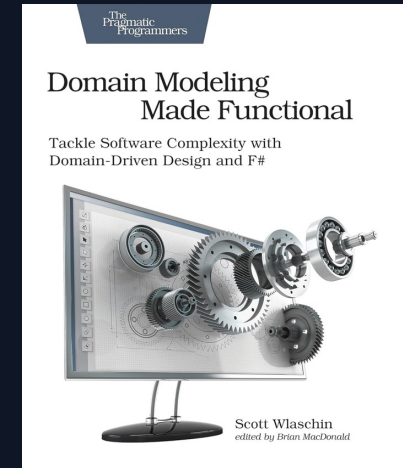
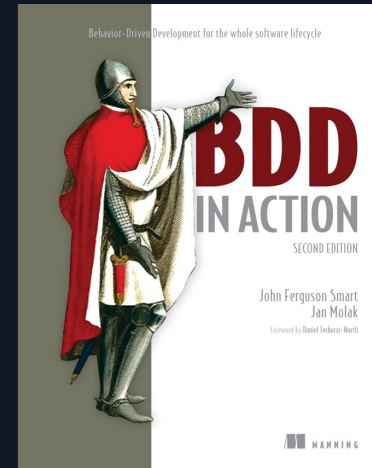
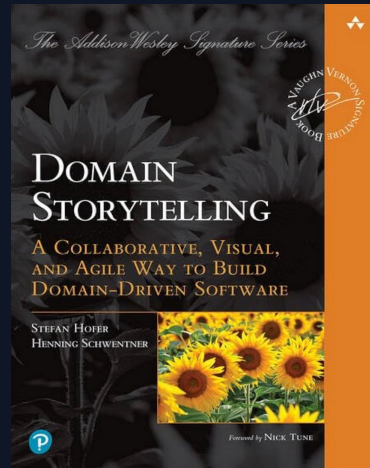
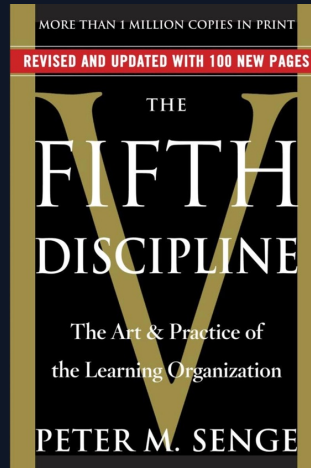
overall_PBR: “Coarse-grained, pure, as-is domain stories”

multi_single_team_PBR: “Domain storytelling with fine-grained, digitalized, to-be stories”

sprint_planning_two: “Derive possible solutions based on the domain stories”

retrospective: “Try to model with the help of CLDs”

Learning resources



Thank you

linkedin.com/in/benjamin-brachert

www.wps.de/wps/team/benjamin-brachert

